

# Terms & Conditions

## hub.health weight management consultation offer

1. These Terms and Conditions apply to the free hub.health weight management consult offer (“Offer”) valued at \$AUD49. By participating, members agree to be bound by these Terms and Conditions
2. The Promoter of the Offer is nib health funds limited ABN 83 000 124 381 of 22 Honeysuckle Drive, Newcastle NSW 2300 (“Promoter” or “nib”). The Promoter has engaged Midnight Health operating as hub.health of 13-15 Prospect Street, Fortitude Valley QLD 4006 to fulfill the Offer (“hub.health”).
3. The offer commences at 9:00am AEST on Monday, September 1 and closes at 11:59pm AEST on Tuesday, September 30 (“Offer Period”).

### Eligibility Requirements

4. The Offer is only open to members, who at the time they redeem a Credit:
  - a. are aged 18 years or older;
  - b. hold either a free nib membership or hold an Extras, Hospital, Ambulance or Overseas Cover with nib or GU Health; and
  - c. are up-to-date with any premium payments, if applicable. (“Eligible Members”)

Policyholders of products issued by nib from Qantas Health Insurance, Suncorp Health Insurance, AAMI Health Insurance, Apia Health Insurance, Priceline Health Insurance, Real Health Insurance and Seniors

Health Insurance are not eligible for the Offer.

5. Eligible Members must not be an employee of the Promoter or its related entities.

### How To Redeem

6. To redeem a free weight management consultation with hub.health, Eligible Members must:
  - a. Complete an online weight management questionnaire at [hub.health/nib-member-offer-wm](https://hub.health/nib-member-offer-wm) to determine if eligible for a consultation.  
**Note – the online questionnaire may deem the member ineligible for a weight management consultation, and therefore the free consultation cannot be redeemed. It is essential that members provide accurate and truthful information in the questionnaire. Providing false or misleading information may result in ineligibility for the offer and could lead to inappropriate clinical outcomes or health risks.**
  - b. If eligible for a consultation, the consultation will be performed with a clinician over the phone.
  - c. The free consultation is available for a weight management consultation only. (“Eligible Service”) and cannot be used in conjunction with any other promotional offer or discount. Other services on <https://hub.health/> – telehealth, medical certificates, other online product consultations, treatment purchases, over-the-counter product purchases, shipping



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and hubPass membership are excluded from the Offer.

**Note - The consultation does not guarantee access to weight management treatment. Any treatments or follow up consultations will only be provided if clinically appropriate and recommended by the clinician following the consultation.**

## General Terms

7. Subject to any rights any person has under any law, nib excludes all liability to the maximum extent allowed by law, for any loss or damage (including loss of opportunity, profits or business) in relation to or resulting from this Offer.
8. Nothing in these Terms and Conditions restricts, excludes, modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the *Competition and Consumer Act 2010* (Cth).
9. nib are not responsible for any undelivered emails due to an Eligible Member's spam filters or email settings.
10. Personal information will be collected by nib for the purpose of conducting and promoting this Offer, and to assist nib to improve its services according to [nib's Privacy Policy](#). nib will also receive aggregated information hub.health for the purpose of member interest and engagement.
11. Participating in the Offer, or choosing not to participate in the Offer, will not impact your health insurance product, premium or policy terms and conditions in any way. [Learn more about community rating.](#)